



U.S. General Services Administration



General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List

Information Technology Category

Special Item No. 54151S Information Technology Professional Services
Special Item No. 54151H Health Information Technology Services
Special Item No. 518210C Cloud and Cloud Related IT Professional Services

Contract Number: **47QTCA20D000Q**

Period Covered by Contract: October 9, 2019 to October 8, 2024

DUNS: **080529323**

AmeriinfoVets, Inc.
33 Woodcreek LN
Pryor, OK 74361-6845
Telephone: 408-219-9489
<http://www.ai-vets.com>

Contractor's Administration Source:
Julian Warrick, Email: julian.warrick@ai-vets.com

**Business Size: Small Business; Service-Disabled Veteran Owned Small Business;
and Veteran Owned Small Business**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAAdvantage.gov.

GSA AWARDED TERMS AND CONDITIONS

Ameriinfovets, Inc.

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs):

SIN 54151S:	Information Technology
SIN 54151HEAL:	Health Information Technology Services
SIN 518210C:	Cloud and Cloud Related IT Professional Services

1b. IDENTIFICATION OF THE LOWEST PRICED MODEL NUMBER AND LOWEST UNIT PRICE FOR THAT MODEL FOR EACH SPECIAL ITEM NUMBER AWARDED IN THE CONTRACT:

Please see the pricelist below for details.

1c. IF THE CONTRACTOR IS PROPOSING HOURLY RATES, A DESCRIPTION OF ALL CORRESPONDING COMMERCIAL JOB TITLES, EXPERIENCE, FUNCTIONAL RESPONSIBILITY AND EDUCATION FOR THOSE TYPES OF EMPLOYEES OR SUBCONTRACTORS WHO WILL PERFORM SERVICES SHALL BE PROVIDED. IF HOURLY RATES ARE NOT APPLICABLE, INDICATE NOT APPLICABLE FOR THIS ITEM:

Please see the labor category descriptions below for details.

2. MAXIMUM ORDER*: \$500,000

*If the "best value" selection places your order over this Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement; (2) offer the lowest price available under this contract; or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the Schedule contract in accordance with FAR 8.404

3. MINIMUM ORDER: \$100.00

4. GEOGRAPHIC COVERAGE: 518210C – Worldwide; 54151S – Worldwide; 54151HEAL – Worldwide;

5. POINT(S) OF PRODUCTION: 33 Woodcreek LN, Pryor, OK 74361-6845

6. DISCOUNT FROM LIST PRICES: Net GSA pricing is listed in the attached pricing table

7. QUANTITY DISCOUNT(S): None

8. PROMPT PAYMENT TERMS: 0%, Net 30 Days

9a. Government purchase cards are accepted at or below the micro-purchase threshold

9b. Government purchase cards are not accepted above the micro-purchase threshold

10. FOREIGN ITEMS: None

11a. TIME OF DELIVERY: To be negotiated at the task order level

11b. EXPEDITED DELIVERY: To be negotiated at the task order level

11c. OVERNIGHT AND 2-DAY DELIVERY: To be negotiated at the task order level

11d. URGENT REQUIREMENTS: Customers are encouraged to contact the contractor for the

purpose of requesting accelerated delivery

- 12. FOB POINT: Destination; 48 contiguous states and Washington, DC, as well as Alaska, Hawaii, and Puerto Rico**
- 13a. ORDERING ADDRESS:
Ameriinfovets, Inc.
33 Woodcreek LN
Pryor, OK 74361-6845**
- 13b. ORDERING PROCEDURES: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in FAR 8.405-3**
- 14. PAYMENT ADDRESS:
Ameriinfovets, Inc.
33 Woodcreek LN
Pryor, OK 74361-6845**
- 15. WARRANTY PROVISION: N/A**
- 16. EXPORT PACKING CHARGES: N/A**
- 17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:
Accepted at and below the micro-purchase threshold**
- 18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (if applicable). N/A**
- 19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): N/A**
- 20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE
LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): N/A**
- 20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): N/A**
- 21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A**
- 22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A**
- 23. PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A**
- 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled
content, energy efficiency, and/or reduced pollutants): N/A**
- 24b. Section 508 Compliance for EIT: N/A**
- 25. DUNS NUMBER: 080529323**
- 26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD
MANAGEMENT (SAM) DATABASE: Active, CAGE Code 7T1Y2**

**SIN 54151S Information Technology Professional Service
Price Sheet**

Price Offered to GSA (including IFF)					
	Year 1	Year 2	Year 3	Year 4	Year 5
Labor Category	10/09/2019 to 10/8/2020	10/09/2020 to 10/8/2021	10/09/2021 to 10/8/2022	10/09/2022 to 10/8/2023	10/09/2023 to 10/8/2024
Database Administrator I	\$97.31	\$99.74	\$102.23	\$104.79	\$107.41
Database Administrator II	\$111.38	\$114.16	\$117.02	\$119.94	\$122.94
IT Administrative Specialist	\$81.97	\$84.02	\$86.12	\$88.28	\$90.48
IT Consultant I	\$87.05	\$89.23	\$91.46	\$93.75	\$96.09
IT Consultant II	\$116.07	\$118.97	\$121.95	\$125.00	\$128.12
IT Consultant III	\$140.25	\$143.76	\$147.35	\$151.04	\$154.81
IT Security Specialist	\$115.78	\$118.67	\$121.64	\$124.68	\$127.80
Network Engineer	\$145.09	\$148.72	\$152.43	\$156.24	\$160.15
Program Manager	\$120.91	\$123.93	\$127.03	\$130.20	\$133.46
Project Control Analyst	\$91.89	\$94.19	\$96.54	\$98.95	\$101.43
Project Manager	\$251.49	\$257.77	\$264.22	\$270.82	\$277.59
Quality Assurance Specialist	\$104.91	\$107.53	\$110.22	\$112.97	\$115.80
Software Engineer	\$124.15	\$127.25	\$130.43	\$133.69	\$137.04
Solutions Architect	\$169.27	\$173.50	\$177.84	\$182.28	\$186.84
Subject Matter Expert	\$251.49	\$257.77	\$264.22	\$270.82	\$277.59
Systems Engineer	\$116.07	\$118.97	\$121.95	\$125.00	\$128.12
IT Technical Writer	\$73.92	\$75.77	\$77.66	\$79.60	\$81.59

SIN 54151S IT PROFESSIONAL SERVICE LABOR CATEGORY DESCRIPTION

Commercial Job Title: IT Administrative Specialist Minimum/General Experience: 2

Functional Responsibility: Assists management in all business, cost containment and accounting activities. Assists management in office administration, contract administration and facility operation activities. Responsible for providing cost control advice to other managers. Supervises subordinate administrative and office staff.

Minimum Education: Bachelor

Commercial Job Title: IT Consultant I Minimum/General Experience: 2

Functional Responsibility: Consultant 1s apply their skills in such areas as systems development, knowledge of business processes, technical background or supervisory capacity to implement business solutions. For example, Consultants may perform tasks such as:

- Develop functional and technical information system designs
- Supervise business integration analysts in the development of software designs, computer programming, system testing or training curricula
- Lead business process redesign teams in the development of new business process architectures
- Design training programs for information systems users
- Participate in quality reviews to ensure work complies with specified standards
- Develop team work plans
- Perform workflow analyses
- Design and manage databases
- Define information systems requirements
- Assist in project budget preparation.

Level 1 performs more routine aspects of the position and is supervised by higher levels." Minimum Education: Bachelor

Commercial Job Title: IT Consultant II Minimum/General Experience: 5

Functional Responsibility: Consultant 2s apply their skills in such areas as systems development, knowledge of business processes, technical background or supervisory capacity to implement business solutions. For example, Consultants may perform tasks such as:

- Develop functional and technical information system designs
- Supervise business integration analysts in the development of software designs, computer programming, system testing or training curricula
- Lead business process redesign teams in the development of new business process architectures
- Design training programs for information systems users
- Participate in quality reviews to ensure work complies with specified standards
- Develop team work plans
- Perform workflow analyses
- Design and manage databases
- Define information systems requirements
- Assist in project budget preparation.

Level 2 performs more varied and difficult tasks compared to Level 1, yet has less autonomy than Level 3.

Minimum Education: Bachelor

Commercial Job Title: IT Consultant III Minimum/General Experience: 7

Functional Responsibility: Consultant 3s apply their skills in such areas as systems development, knowledge of business processes, technical background or supervisory capacity to implement business solutions. For example, Consultants may perform tasks such as:

- Develop functional and technical information system designs
- Supervise business integration analysts in the development of software designs, computer programming, system testing or training curricula
- Lead business process redesign teams in the development of new business process architectures
- Design training programs for information systems users
- Participate in quality reviews to ensure work complies with specified standards
- Develop team work plans
- Perform workflow analyses
- Design and manage databases
- Define information systems requirements

- Assist in project budget preparation.

Level 3 is competent in subject matter and concepts and may lead individuals assisting in the work. Minimum Education: Bachelor

Commercial Job Title: Network Engineer Minimum/General Experience: 3

Functional Responsibility: Designs, configures, tests, implements and maintains telecommunications capabilities, including wide area and local area networks without review by supervisor or senior employee. Performs operations and support activities. Assists applications programmers working in the telecommunications environment. Evaluates network changes for operational impact. Evaluates network performance and resolves network and processor problems. Familiar with hardware and software diagnostic tools.

Minimum Education: Bachelor

Commercial Job Title: Software Engineer Minimum/General Experience: 3

Functional Responsibility: Works independently on designs, develops, and provides customization of various applications to meet a series of pre-defined requirements. Requirements will be met through the use of various programming languages and possibly machine and assembly languages.

Minimum Education: Bachelor

Commercial Job Title: Solutions Architect Minimum/General Experience: 2

Functional Responsibility: Responsible for leading the full systems life cycle with solution design, development, implementation, and product support using scrum and other agile methodologies. Designs and develops IT solutions that most efficiently and effectively meet defined business needs and requirements, while ensuring alignment to an organization's Enterprise Architecture and IT strategic goals. Supports creation of new agile processes and recommends changes and improvements to current processes and supporting tools.

Minimum Education: Bachelor

Commercial Job Title: Systems Engineer Minimum/General Experience: 2

Functional Responsibility: Highly specialized in one or more phases of software systems development, systems integration, or network engineering. Acts independently under general direction. Provides technical assistance and advice on complex activities. Formulates / defines specifications, develops / modifies / maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when gathering information from users, defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable computer programmers to prepare required programs. Analyzes methods of approach. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, resolves processing problems, coordinates work with programmers and engineers, and orients users to new systems. Works with considerable freedom to make decisions on the techniques and approaches to be used. Prepares recommendations for system improvement for management and user consideration.

Designs, configures, tests, implements and maintains telecommunications capabilities, including wide area and local area networks without review by supervisor or senior employee. Performs operations and support activities. Assists applications programmers working in the telecommunications environment.

Evaluates network changes for operational impact. Evaluates network performance and resolves network and processor problems. Familiar with hardware and software diagnostic tools.

Minimum Education: Bachelor

Commercial Job Title: Database Administrator I Minimum/General Experience: 2

Functional Responsibility: Database Administrator 1 administers organization's databases, using database management system to organize and store data. The Database Administrator 1 ascertains user requirements, creates computer databases, and tests and coordinates changes. This individual interacts with development and end-user personnel to determine application data access requirements, transaction rates, volume analysis, and other pertinent data required to develop and maintain integrated databases. Level 1 performs more routine aspects of the position and is supervised by higher levels.

Minimum Education: Bachelor

Commercial Job Title: Database Administrator II Minimum/General Experience: 5

Functional Responsibility: Database Administrator 2 administers organization's databases, using database management system to organize and store data. The Database Administrator 2 ascertains user requirements, creates computer databases, and tests and coordinates changes. This individual interacts with development and end-user personnel to determine application data access requirements, transaction rates, volume analysis, and other pertinent data required to

develop and maintain integrated databases. Level 2 performs more varied and difficult tasks compared to Level 1, yet has less autonomy than Level 3.

Minimum Education: Bachelor

Commercial Job Title: Program Manager Minimum/General Experience: 3

Functional Responsibility: Responsible for all contract activities as a regular part of this role, performs it independently and normally without review by a supervisor or senior employee. Sets policies and procedures, technical standards and methods, and priorities of IT task. Coordinates the management of all work performed on tasks under the contract. Coordinates the efforts of subcontractors, team members, and vendors. Acts as the central point of contact with the Contracting Officer (CO), the Contracting Officer's Representative (COR), and other client officials. Exercises full authority to act for the company in the performance of the required work and services under all task orders. Works independently, or under the general direction of senior level company management, on all phases of performance including contract management, project/task order management, coordination of resource needs, coordination with corporate resources and management. Reports to senior company management on contract and task performance and issues. Has direct accountability for the technical correctness, timeliness and quality of deliverables, and the implementation and measurement of corporate and client quality standards and methodologies. Has a broad and deep knowledge of the IT industry, business administration, and human resource management and has excellent oral and written communications skills.

Minimum Education: Bachelor

Commercial Job Title: Project Control Analyst Minimum/General Experience: 2

Functional Responsibility: Responsible for input and verification of data; reviews source documents for accuracy of input data; reviews, follows up and resolves errors during processing cycle; may be responsible for integrity of certain database information; investigates questionable data and takes corrective action when necessary; maintains files; generates reports and may analyze specific database information. Support project-related activities such as tracking the advancement of active projects, maintaining project schedules, analyzing cost data and project cost analysis. Responsible for development and maintenance of a database for producing labor to cost reports, planning efforts for resource loading, materials forecasting, and tracking metrics for group performance.

Minimum Education: Bachelor

Commercial Job Title: Project Manager Minimum/General Experience: 2

Functional Responsibility: The Project Manager manages, plans and coordinates activities of projects. This individual reviews project proposals or plans to determine schedule, funding limitations, procedures for accomplishing projects, staffing requirements and allotment of available resources to various phases of projects. The Project Manager establishes work plans and coordinates staffing for each phase of project and arranges for recruitment or assignment of project personnel. The Project Manager identifies functional or cross-functional requirements and resources required for each task. Responsible for all contract activities as a regular part of this role, performs it independently and normally without review by a supervisor or senior employee. Sets policies and procedures, technical standards and methods, and priorities of IT task. Coordinates the management of all work performed on tasks under the contract.

Coordinates the efforts of subcontractors, team members, and vendors. Acts as the central point of contact with the Contracting Officer (CO), the Contracting Officer's Representative (COR), and other client officials. Exercises full authority to act for the company in the performance of the required work and services under all task orders. Works independently, or under the general direction of senior level company management, on all phases of performance including contract management, project/task order management, coordination of resource needs, coordination with corporate resources and management. Reports to senior company management on contract and task performance and issues. Has direct accountability for the technical correctness, timeliness and quality of deliverables, and the implementation and measurement of corporate and client quality standards and methodologies. Has a broad and deep knowledge of the IT industry, business administration, and human resource management and has excellent oral and written communications skills.

Minimum Education: Bachelor

Commercial Job Title: Quality Assurance Specialist Minimum/General Experience: 4

Functional Responsibility: Assures the level of quality throughout the software development life cycle customer and agency standards. Establishes and monitors a process for evaluating software and associated documentation. Assists in developing Quality Assurance Plans. Conducts formal and informal reviews at predetermined stages throughout the development life cycle. Participates in software reviews and testing. Initiates corrective action for procedural or process deficiencies. Assures the level of quality throughout the software development life cycle customer and agency standards. Establishes and monitors a process for evaluating software and associated documentation. Assists in developing Quality Assurance Plans. Conducts formal and informal reviews at predetermined stages throughout the development life cycle. Participates in software reviews and testing. Initiates corrective action for procedural or process deficiencies.

Minimum Education: Bachelor

Commercial Job Title: IT Security Specialist

Minimum/General Experience: 2

Functional Responsibility: The Security Specialist 3 may identify or resolve highly complex issues to prevent cyberattacks on information systems or keep computer information systems secure from interruption of service, intellectual property theft, network viruses, data mining, financial theft, or theft of sensitive customer data, allowing business to continue as normal. The Security Specialist designs, installs, and manages security mechanisms that protect networks and information systems against hackers, breaches, viruses, and spyware. This individual responds to incidents, investigates violations, and recommends enhancements to plug potential security gaps. Level 3 is competent in subject matter and concepts and may lead individuals assisting in the work.

Minimum Education: Bachelor

Commercial Job Title: Subject Matter Expert Minimum/General Experience: 4

Functional Responsibility: The Subject Matter Expert 3 has industry experience in the relevant subject matter. This individual will use information technology expertise and/or industry focus expertise in fulfilling the interpreted customer specification. The Subject Matter Expert 3 is highly experienced in the industry with regard to the stated information technology. The Subject Matter Expert 3 provides thought leadership related to current and future customer plans with regard to the stated information technology. Minimum Education: Bachelor

Commercial Job Title: IT Technical Writer Minimum/General Experience: 0

Functional Responsibility: Supervise teams and works independently in assist in collection and organizing information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Edit functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Assists in performing financial and administrative functions. Prepares draft and final form technical documents. Must be capable of typing at average or above average speed. Must be capable of typing technical narratives and data. Responsible for spelling, grammar, and proper format, and for proofreading finished documents. Must be capable of using various word processing equipment.

Minimum Education: Bachelor

**SIN 518210C CLOUD AND CLOUD-RELATED IT PROFESSIONAL SERVICES
PRICE SHEET**

	Price Offered to GSA (including IFF)				
Labor Category	YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5
	10/09/2019 to 10/08/2020	10/09/2020 to 10/08/2021	10/09/2021 to 10/08/2022	10/09/2022 to 10/08/2023	10/09/2023 to 10/08/2024
Cloud Computing Specialist	\$116.07	\$118.97	\$121.95	\$125.00	\$128.12
Cloud Architect	\$125.74	\$128.89	\$132.11	\$135.41	\$138.80
Cloud Administrator	\$116.07	\$118.97	\$121.95	\$125.00	\$128.12
Cloud Security Specialist	\$145.09	\$148.72	\$152.43	\$156.24	\$160.15
Cloud Systems Engineer	\$120.91	\$123.93	\$127.03	\$130.20	\$133.46
Cloud Subject Matter Expert	\$217.63	\$223.07	\$228.65	\$234.37	\$240.23

LABOR CATEGORY DESCRIPTION

Commercial Job Title: Cloud Computing Specialist Minimum/General Experience: 2

Functional Responsibility: Cloud based design, definition and development custom modules, features, and package integration from proposal to product. Document features, modules, requirements, and the risks of each Cloud based initiative. Design system architecture and interface control using requirement Minimum Education: Bachelor

Commercial Job Title: Cloud Architect Minimum/General Experience: 3

Functional Responsibility: Oversees the cloud requirements analysis, conceptual design, detailed design, and implementation of a cloud project; Oversees the migration of a cloud effort, Generates/approves requisite cloud documentation, Generates customer design review materials and presents at customer design reviews.

Minimum Education: Bachelor

Commercial Job Title: Cloud Administrator Minimum/General Experience: 3

Functional Responsibility: Has strong understanding of Cloud information flows and process architecture necessary for implementation of cloud security; Uses information technology to plan, prepare, and execute cloud related security tasks; Prepares and reviews Cloud security architecture; Applies knowledge of security requirements, documentation, and risk mitigation strategies; Develops Cloud design documentation; Implements Cloud security policies and procedures; Conducts Cloud security audits against contractual requirements

Minimum Education: Bachelor

Commercial Job Title: Cloud Security Specialist Minimum/General Experience: 3

Functional Responsibility: Has strong understanding of Cloud information flows and process architecture necessary for implementation of cloud security; Uses information technology to plan, prepare, and execute cloud related security tasks; Prepares and reviews Cloud security architecture's Applies knowledge of security requirements, documentation, and risk mitigation strategies; Develops Cloud design documentation; Implements Cloud security policies and procedures; Conducts Cloud security audits against contractual requirements

Minimum Education: Bachelor

Commercial Job Title: Cloud Systems Engineer Minimum/General Experience: 3

Functional Responsibility: Participates in the requirements definition process; Performs conceptual design, detailed design, code, and unit test of critical software programs within a subsystem; Leads integration testing of programs within a subsystem; Generates formal design documentation; Generates Interface Control Documents, documenting the interfaces between programs; Supports the development of Acceptance Test Plan and Procedures documents; Supports the development of customer design review materials; Designs, develops, and manages databases

Minimum Education: Bachelor

Commercial Job Title: Cloud Subject Matter Expert Minimum/General Experience: 4

Functional Responsibility: Provides advice, guidance, or expertise in domains related to our customer's mission and/or subject areas such as systems architecture, software architecture, cloud computing, infrastructure, security, business process reengineering, automation, software development lifecycle, visual design, information architecture, content management, web design, accessibility, mobile and digital strategy, portal design, and systems integration

Minimum Education: Bachelor

**SIN 54151HEAL HEALTH IT PROFESSIONAL SERVICE
PRICE SHEET**

	Price Offered to GSA (including IFF)				
Labor Category	Year 1 10/09/2019 to 10/08/2020	Year 2 10/09/2020 to 10/08/2021	Year 3 10/09/2021 to 10/08/2022	Year 4 10/09/2022 to 10/08/2023	Year 5 10/09/2023 to 10/08/2024
Health IT Project Manager	\$145.09	\$148.72	\$152.43	\$156.24	\$160.15
Health IT Specialist I	\$120.91	\$123.93	\$127.03	\$130.20	\$133.46
Health IT Specialist II	\$145.09	\$148.72	\$152.43	\$156.24	\$160.15
Health IT Specialist III	\$169.27	\$173.50	\$177.84	\$182.28	\$186.84
Quality Assurance Specialist I	\$67.65	\$69.35	\$71.08	\$72.86	\$74.68
Quality Assurance Specialist II	\$72.84	\$74.66	\$76.53	\$78.44	\$80.40
Quality Assurance Specialist III	\$90.20	\$92.46	\$94.77	\$97.14	\$99.57
Data Scientist I	\$73.29	\$75.12	\$77.00	\$78.93	\$80.90
Data Scientist II	\$95.84	\$98.24	\$100.69	\$103.21	\$105.79
Health Programmer Analyst I	\$73.29	\$75.12	\$77.00	\$78.93	\$80.90
Health Programmer Analyst II	\$90.20	\$92.46	\$94.77	\$97.14	\$99.57

LABOR CATEGORY DESCRIPTION

Commercial Job Title: Health IT Project Manager Minimum/General Experience: 4

Functional Responsibility: Under the guidance of the Health IT Program manager, is responsible for the overall management of the specific health services task order(s) and insuring that the technical/financial solutions and schedules in the specific delivery orders are implemented in a timely manner. Organizes, directs and Coordinates medical and/or health the planning and production of all activities associated with assigned delivery order projects. Demonstrates competent writing and oral communication skills.

Ensures quality products and services are delivered. Minimum Education: Bachelors

Commercial Job Title: Health IT Specialist I Minimum/General Experience: 7

Functional Responsibility: Highest level technical or business area expert in one or more disciplines called upon to address a particular Health IT task or environment need. As a technical expert, provides advice and assistance in state-of-the-art health software/hardware solutions involving hardware of various capacities, multiple operating environments, database management systems specialized software, data communications facilities and protocols including Value Added Networks, fourth generation technologies, and complex software tools or packages. Has skills and experience related to Health IT management, systems engineering, operations research, and management engineering.

Minimum Education: Bachelor

Commercial Job Title: Health IT Specialist II Minimum/General Experience: 7

Functional Responsibility: Highest level technical or business area expert in one or more disciplines called upon to address a particular Health IT task or environment need. As a technical expert, provides advice and assistance in state-of-the-art health software/hardware solutions involving hardware of various capacities, multiple operating environments, database management systems specialized software, data communications facilities and protocols including Value Added Networks, fourth generation technologies, and complex software tools or packages. Has skills and experience related to Health IT management, systems engineering, operations research, and management engineering. Is able to work independently.

Minimum Education: Bachelor

Commercial Job Title: Health IT Specialist III Minimum/General Experience: 7

Functional Responsibility: Highest level technical or business area expert in one or more disciplines called upon to address a particular Health IT task or environment need. As a technical expert, provides advice and assistance in state-of-the-art health software/hardware solutions involving hardware of various capacities, multiple operating environments, database management systems specialized software, data communications facilities and protocols including Value Added Networks, fourth generation technologies, and complex software tools or packages. Has skills and experience related to Health IT management, systems engineering, operations research, and management engineering.

Manages Health IT Specialist I & II. Minimum Education: Bachelor

Commercial Job Title: Quality Assurance Specialist I Minimum/General Experience: 2

Functional Responsibility: Assures the level of quality throughout the software development life cycle customer and agency standards. Establishes and monitors a process for evaluating software and associated documentation.

Assists in developing Quality Assurance Plans. Conducts formal and informal reviews at pre-determined stages throughout the development life cycle. Participates in software reviews and testing. Initiates corrective action for procedural or process deficiencies.

Minimum Education: Bachelors

Commercial Job Title: Quality Assurance Specialist II Minimum/General Experience: 5

Functional Responsibility: Assures the level of quality throughout the software development life cycle customer and agency standards. Establishes and monitors a process for evaluating software and associated documentation.

Assists in developing Quality Assurance Plans. Conducts formal and informal reviews at predetermined stages throughout the development life cycle. Participates in software reviews and testing. Initiates corrective action for procedural or process deficiencies. Assures the level of quality throughout the software development life cycle customer and agency standards. Establishes and monitors a process for evaluating software and associated documentation. Assists in developing Quality Assurance Plans. Conducts formal and informal reviews at predetermined stages throughout the development life cycle. Participates in software reviews and testing. Initiates corrective action for procedural or process deficiencies.

Minimum Education: Bachelor

Commercial Job Title: Quality Assurance Specialist III Minimum/General Experience: 7

Functional Responsibility: Assures the level of quality throughout the software development life cycle customer and agency standards. Establishes and monitors a process for evaluating software and associated documentation.

Assists in developing Quality Assurance Plans. Conducts formal and informal reviews at predetermined stages throughout the development life cycle. Participates in software reviews and testing. Initiates corrective action for procedural or process deficiencies. Assures the level of quality throughout the software development life cycle customer and agency standards. Establishes and monitors a process for evaluating software and associated documentation. Assists in developing Quality Assurance Plans. Conducts formal and informal reviews at predetermined stages throughout the development life cycle. Participates in software reviews and testing. Initiates corrective action for procedural or process deficiencies. Supervises lower Quality Assurance Specialist.

Minimum Education: Bachelor

Commercial Job Title: Health Programmer Analyst I Minimum/General Experience: 2

Functional Responsibility: Capable of performing as technical lead to Provides medical and/or health technical oversight of tasks within projects. Capable of performing as Project Manager to oversee both technical and programmatic aspects of projects. Works independently with no supervision. Functional Description: include, but not limited to: health systems requirements analysis, definition, traceability, and documentation; systems analysis and definition; design, development, testing, documentation, integration, troubleshooting, and deployment of computer software of various complexities; system modeling and simulations; system definition using software design methodologies using CASE tools; database design, implementation, and deployment; software configuration management; software performance analysis and tuning; analysis, design, installation, configuration, testing, troubleshooting, tuning, operations, and maintenance of local and wide-area network hardware and software environments; network security analysis, vulnerability assessment, and correction; network capacity planning; network monitoring; customer network problem resolution; network documentation; systems architecture development and definition; analysis of system hardware, software, and network anomalies; identification of solutions; maintenance of hardware and software components; tracking of hardware and software inventories; administration of computer server and client environments; troubleshooting and resolving user technical problems; Minimum Education: Bachelors

Commercial Job Title: Health Programmer Analyst II Minimum/General Experience: 5

Functional Responsibility: Capable of performing as technical lead to Provides medical and/or health technical oversight of tasks within projects. Capable of performing as Project Manager to oversee both technical and programmatic aspects of projects. Works independently with no supervision. Functional Description: include, but not limited to: health systems requirements analysis, definition, traceability, and documentation; systems analysis and definition; design, development, testing, documentation, integration, troubleshooting, and deployment of computer software of various complexities; system modeling and simulations; system definition using software design methodologies using CASE tools; database design, implementation, and deployment; software configuration management; software performance analysis and tuning; analysis, design, installation, configuration, testing, troubleshooting, tuning, operations, and maintenance of local and wide-area network hardware and software environments; network security analysis, vulnerability assessment, and correction; network capacity planning; network monitoring; customer network problem resolution; network documentation; systems architecture development and definition; analysis of system hardware, software, and network anomalies; identification of solutions; maintenance of hardware and software components; tracking of hardware and software inventories; administration of computer server and client environments; troubleshooting and resolving user technical problems; tracking and reporting of problems and resolutions; risks analysis and mitigation definition; systems process

definition and documentation; systems process oversight and compliance monitoring; hardware engineering, systems integration, system testing, COTS tool evaluation; performs market and systems studies; systems planning, capacity planning, performance analysis and planning; external data interface identification, RFC/ECP analysis and response; cost analysis of technical solutions; provide technical/programmatic interface with internal and external organizations, definition of training approaches; creation of training materials; conducting of training course in sizes ranging from one-on-one to formal classroom environments; utilization of computer based and web based tools; development of training documentation manual, quick reference guides; and other engineering related activities not specifically identified.

Minimum Education: Bachelors

Commercial Job Title: Data Scientist I Minimum/General Experience: 2

Functional Responsibility: Data Scientist consultant works closely and collaborates with the product development, Information technology software development and implementation team and management team. Build health forecasting models for quarterly and annual traffic patterns. Lead analytical health projects that deliver key insights, including revenue modeling, trend analysis, and product impact analysis. Design, develop, and maintain all the aspects of Health IT projects including reports, dashboards and reporting portals. Build an Health IT product KPI dashboard report. Develop effective data visualizations for Health IT managers as well as other executives.

Minimum Education: Bachelor

Commercial Job Title: Data Scientist II Minimum/General Experience: 5

Functional Responsibility: Data Scientist consultant works closely and collaborates with the product development, Information technology software development and implementation team and management team. Build health forecasting models for quarterly and annual traffic patterns. Lead analytical health projects that deliver key insights, including revenue modeling, trend analysis, and product impact analysis. Design, develop, and maintain all the aspects of Health IT projects including reports, dashboards and reporting portals. Build an Health IT product KPI dashboard report. Develop effective data visualizations for Health IT managers as well as other executives.

Minimum Education: Bachelor